

Update 6B to Newsletter 6 / eNews as at Wednesday 25th April 2018 from Here To There Publishing Ltd

Welcome!

Hello there, and welcome to this Update 6B, which should be read in conjunction with Update 6A, and Newsletter 6.

Caroline

Thank you to every one of you who has sent best wishes to Caroline. The long and short is, while they initially said it was not a heart attack, it is defiantly been a heart attack (Sorry I only caught up with this part of the discharge letter!) plans are she's going in again to the Lister (hospital Stevenage) on Friday, so please keep us all in your thoughts and prayers. We hope for no more major drama in the year ahead!!!!

Books

We've been trying to catch up with orders and the like. Following selling lots of copies of Tube Times, we've got to assemble these and bind by hand – Caroline is catching up I think now with the last of them as I speak. As the copier was printing these all out, Suzy noticed that the track closures pages were only printing in full on one side – so these had to be reprinted, and the pages swapped on all the copies.

Other volumes will go out this week – Essex part b will follow hopefully middle-late next week / first week of May.

London

in the background, Suzy has been working on updating the London timetables and maps, with regards to publishing our Comprehensive Guides, and some new Pocket Guides. We are looking to get these out in the next month, and a list will hopefully follow in the next update.

Paper and Quality

After a successful trial, we've decided to switch to 90gsm paper for our future titles. This is at a better price than what we've been paying for 80gsm – so from early May, we will go into volume use of Cannon Red Label paper, more robust, but a little heavier as a result. From the new London pocket guides, we intend to have a card cover – 160gsm-ish – again much more robust. What do you think – we'd love to hear if you like this change, or if the extra weight is a problem. A typical 60page booklet would usually be about 60 grams, and the new weight would be about 72-73 grams.

Stalls

As per our last announcement, we will not be able to attend Theydon Bois in May 2018. We have four more events we've tied up plans with since the last newsletter – two open days, and two NLETE events later this year...

NLETE events where we will be attending with the stall...

SATURDAY 13th OCTOBER 2018 - THEYDON BOIS TRANSPORT BAZAAR & VINTAGE BUS DISPLAYS, THEYDON BOIS VILLAGE HALL, COPPICE ROW, ESSEX CM16 7ER. *Five minutes' level walk from Theydon Bois Central Line Station, (LU Zone 6)* Up to forty stalls selling all kinds of bus and railway memorabilia, books, photo's, maps, timetables, etc. Approx. 20 vintage buses on display, some giving free rides around Epping Forest, subject to vehicle and crew availability. Open 11.00-15.30. Admission £3 (acc. children free). Refreshments available. **No public car parking.**

SATURDAY 17th NOVEMBER 2018 - ENFIELD TRANSPORT BAZAAR, St. PAUL'S CENTRE, 102, CHURCH STREET, ENFIELD EN2 6AR. Junction of Church Street, Chase Side and Windmill Hill in the heart of Enfield Town, just two minutes' walk from Enfield Chase Station (Great Northern Hertford North line) or ten minutes from Enfield Town Station (London Overground). All buses serving Enfield Town stop within five minutes' walk. Features up to forty stalls selling all kinds of transport books, photo's, DVD's, maps, timetables, tickets and other memorabilia.



events where we will be attending with the stall...

Potters Bar Garage Open Day: Saturday 28th July 2018: 10.30am – 4pm
Holloway Garage Open Day: Saturday 15th September 2018: 10.30am – 4pm

On Saturday 28th July 2018, local bus operator Metroline opens the doors of its bus garage at Potters Bar (High Street EN6 5BE) to local people, enabling them to see inside the premises from where over 190 buses are operated on local bus services.

On Saturday 15th September 2018, Holloway Garage (at 37a Pemberton Gardens N1 5RR) will host a similar event.

The aim is to raise as much money as possible for charities, including those supporting Cancer Research and the British Heart Foundation.

Attractions will include sales stands and a display of buses dating back to the 1950s, 1960s & 1970s, and free rides on vintage buses.

Don't forget – at all our stalls, we accept cash, card, and credit / debit cards can now be processed instantly on site (subject to mobile phone signal!) We can also take contactless payments at these events – and we can now take AmEx cards too!

GDPR / Data Protection Update

As things stand, a lot is in the news about changes to the data protection act, and it all being replaced by GDPR (Global Data Protection Regulations).

In sheer terms of volumes of stuff that we've been offered i.e. shredders (we've got one), down to an advert for a copier that could bankrupt your business (for fines if you lost someone's details – but there are just the two of us, and the copier allows for securing copiers just in case!) personally Suzy think's this is the new version of the Millenium Bug (I was on triple time that night if I mind right... to answer a telephone!) before you ask – yes, this will continue to apply in the UK after Brexit! If I had a tenner for every dodgy offer / subtle blackmail approach re GDPR, I would be giving the books away for life!

We are continuing to work on our updated policies and information we now legally have to provide you with. We can confirm that this should be ready in time to go in with Update 6C in May. This will also list all our London titles, and much more besides.

Cheque Payments

A few have you have mentioned cheques which have been sent to us, but we have not cashed (mostly for the 2018 printed newsletter subscription service). We normally have an end-of-year clear out/stock count between Christmas and New Year. However, as Caroline came down with the flu, we lost three and a half weeks. With her subsequent issues, we are doing this in small stages.

So any uncashed cheques will be put through the system over the coming weeks and months. Please come back to us if you need more information.

Important news re the telephone services and bank holidays

Our telephone service provider's Sunday opening hours are also changing. From Sunday 3rd June 2018, they will be answering phones from 10.00 to 14.00 only (currently 08.30 to 17.00). There are no changes to the hours on other days, which are still 08.30 to 19.00 Monday to Friday, 08.30 to 17.00 Sundays, closed English Bank Holidays and Easter Sunday.

By way of reminder, our telephone team are closed all day on Monday 7th May and Monday 28th Mau 2018, as these are English bank holidays. As ever, voicemails can be left outside our usual hours, and these get passed onto us on the first morning where they are back open.

Kind regards,

Caroline and Suzy xxx

Contact Directory



public transport information in one place

Telephone

Welwyn GC 01707 246232

Ely 01353 656284

Dundee 01382 238903

London 020 7993 8123

Rochester NY (00) 1 585 298 9297

(use which number is cheapest for you!)

Opening Hours; phone lines open

- 08.30 to 19.00 Monday to Friday
- 08.30 to 17.00 Saturday
- 08.30 to 17.00 Sundays (before 3rd June 2018)
- 10.00 to 14.00 Sundays (after 3rd June 2018)
- Closed English Bank Holidays and Easter Sunday.

Making a delivery to our premises in WGC

If you are trying to make a delivery to our premises in Welwyn Garden City, the hours remain the same – call Suzy's mobile on 07907 578595 to check on the day, or if you need help with directions.

Suzy's Mobile – 07907 578595

Head office for Postal Mail, website questions, emails, Invoices questions, etc.

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